

Division of Health Improvement

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 2084	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 06/22/2023
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NAME OF PROVIDER OR SUPPLIER WEST RIDGE VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 3130 VISTA GRANDE NW ALBUQUERQUE, NM 87120
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 000}	<p>Initial Comments</p> <p>The following deficiency was cited during an offsite Revisit/Follow-up survey completed on 06/22/23 for the state requirements of 7 NMAC 8.2, Regulations for Assisted Living for Adults.</p> <p>Resident census: 13</p>	{A 000}	<p>1. Violations identified in the official statement of deficiencies will be corrected by:</p> <ul style="list-style-type: none"> a. Scheduling regular pest control maintenance. b. Posting a shift by shift cleaning schedule. c. Conducting shift change walk throughs. d. Staff retraining on the following topic: 	
{A 038}	<p>7 NMAC 8.2.38 Housekeeping Services</p> <p>HOUSEKEEPING SERVICES. The facility shall maintain the interior and exterior of the facility in a safe, clean, orderly and attractive manner. The facility shall be free from offensive odors, safety hazards, insects and rodents and accumulations of dirt, rubbish and dust.</p> <p>A. All common living areas and all bathrooms shall be cleaned as often as necessary to maintain a clean and sanitary environment.</p> <p>B. Combustibles such as cleaning rags or flammable substances shall be stored in closed metal containers in approved areas that provide adequate ventilation. Combustibles shall be stored away from the food preparation areas and away from the resident rooms.</p> <p>C. Poisonous or flammable substances shall not be stored in residential areas, food preparation areas or food storage areas. If hazardous chemicals are stored on the property, material safety data sheets shall be maintained and stored in the same area as the chemicals, pursuant to state environment department requirements, 11.5.2.9 NMAC.</p> <p>[7.8.2.38 NMAC - Rp, 7.8.2.39 NMAC, 01/15/2010]</p> <p>This REQUIREMENT is not met as evidenced by: This is an uncorrected deficiency from the survey</p>	{A 038}	<p>Daily Room Cleaning training on why a clean environment is important for health and well-being. Proper cleaning in healthcare is critical for infection control. This course explains the importance of daily room cleaning and the steps to take to clean a room properly. The goal of this educational program is to provide all staff in healthcare settings with guidance for daily room cleaning for individuals.</p> <p>2.The facility will monitor the corrective action and ensure ongoing compliance by:</p> <ul style="list-style-type: none"> a. Manager and lead caregiver will do a daily walk-through ensuring all areas are clean and free of any dirt, debris, pests, rubbish, food, feces.The outcome of the daily walk-through will be included in the manager daily report to administration. 	

Division of Health Improvement LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Lynne Blake	TITLE Administrator	(X6) DATE 07/26/23
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{A 038}	<p>Continued From page 1</p> <p>dated 11/29/22</p> <p>7.8.2.38 A</p> <p>Based on observation and interview, the facility failed to ensure that resident rooms and storage closets were cleaned as often as necessary to maintain a clean and sanitary environment, free from insects.</p> <p>These deficient practices could likely result in the 13 (R #s 1-13) residents listed on the resident census list provided by the Assistant Manager on 06/13/23, to be at risk of harm, injury, or death if:</p> <ol style="list-style-type: none"> 1. They were exposed to germs, bacteria, contaminants and became ill due to the resident rooms and storage closets in the facility not being kept clean and sanitary. 2. The residents were bitten by insects, due to a resident's room in the facility not being kept free from insects. <p>The findings are:</p> <p>A. On 06/14/23 at 10:02 am, during an observation of R #1's room the following was found:</p> <ol style="list-style-type: none"> 1. Flying Ants and flea beetles were found on the resident's bed, and on the window seal. 2. Dirt, trash, and food crumbs were found along the edges of the bedroom walls and on the center of the floor. <p>B. On 06/14/23 at 10:26 am, during an observation of the first floor closet on the North side of the facility, the sprinkler system closet was observed to have dried feces on the floor and was dirty with loose dirt/dust, and a bedding pad inside it.</p>	{A 038}	<p>b. If the manager or lead caregiver notices any evidence of pests, the manager will call the pest control company on a "call-back" and have them re-treat.</p> <p>c. Administrator/Owner will ensure re-training is completed and the corresponding test is passed.</p> <p>3. The date that the corrective action will be completed is no later than August 7th.</p>	

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{A 038}	Continued From page 2 C. On 06/14/23 at 10:30 am, during an interview with the Assistant Manager, she confirmed: 1. The closet on the first floor of the North side of the facility had feces on the floor, was dirty, and not kept clean and sanitary. 2. R #1's room had insects on the window seal and [redacted] bed; and there was dirt, trash and debris (plastic water bottle caps, chips, moths) were found along the edges of the bedroom walls and on the center of the floor.	{A 038}		